

<b>Application</b>	Chreos Client
<b>Module</b>	Clients
<b>Access</b>	“Clients   Convert   Order Completion”
<b>Minimum service pack</b>	SP45
<b>This document</b>	Order Completion Ref 3.24 Release 1 Published March 2009

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## Overview

“Order Completion” allows the bulk processing of converting orders to packing slips and invoices for individual client orders.

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## Details Displayed

**Order completion settings.** Upon opening the Order Completion Screen a box will show asking for selection to filter the order completion.

- **Minimum order value for processing.** Specify the minimum order value.
- **Filter to.** A drop down list of filters.

**Order Completion.** Screen showing information with chosen filters.

- **Display.** A drop down list of display filters.
- **Filter to Client.** The orders will be filtered to display only lines related to the filtered client. The selector will only list clients who have orders in the particular order completion.
- **Legend.** Three coloured boxes indicating particular order line information.
- **Client code.** The code of the client who has an order.
- **Client name.** The name of the client who has an order.
- **Item code.** The ISBN/ Code of the item on order.
- **Item name.** The name of the item on order.
- **Quantity.** The amount of items in that line on order.
- **Filled qty.** The number of items in that line on order that can be supplied.
- **Order date.** The date the of the order.
- **Order#.** The system created specific number given to that order.

- **Client ord #.** An order number specified by the client.
- **Required date.** The date that the order is required by.
- **Not before.** The date that the order is not to be sent before.
- **Supply.** Supply instructions specific to that order.
- **Selected order item.** Shows details of the selected order item.
- **Shelf qty.** The number of order items available to fill order.
- **Cust orders.** The number of items needed to fill customer order.
- **Supplier orders.** The number of items units on order with the supplier.
- **Amount available to allocate.** The number of units available to allocate to the order.

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### To Process Order Completion.

- Select order(s) for completion by clicking on the Select filled orders or Select filled and partially filled orders buttons.
- Click on Invoices to create invoices or Packing slips to create packing slips. A freight option can be added to Invoices.
- The order will print to packing slip or invoice provided the client has a charge account and the supply comment is Supply and charge ( See Client Management | Client detail).

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### Items unable to be converted to packing slips or invoices

- A list of items unable to be converted to packing slips/ invoices will appear with a letter next to the item line provided in the legend, for the following reasons
  - I = Client may not invoice – the client does not have a charge account.
  - H= Hold and notify – the client has this as the supply message.
  - B= Client may not invoice and Hold and notify – a combination of the above.

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